

Presentation Material FY2018 for the Year Ended March 31, 2018

ARTNATURE INC.



FY2018: Highlights



Net Sales & O	Net Sales & Operating Income (¥ Million)							
	FY2018	FY2017(Results)			full year al Plan)		full year ed plan)	
	(Results)		YoY Change		Original Plan Ratio		Revised plan Ratio	
Net Sales	37,254	38,961	(4.4%)	37,271	(0.0%)	37,452	(0.5%)	
Operating Income	2,579	2,816	(8.4%)	1,478	+74.5%	2,112	+22.1%	

Breakdown of Net Sales

(¥ Million)

	FY2018	FY2017(Results)		FY2018 Full year (Original Plan)		FY2018 Full year (Revised plan)	
	(Results)		YoY Change		Original Plan Ratio		Revised plan Ratio
Men's Business	21,573	23,003	(6.2%)	21,440	+0.6%	21,644	(0.3%)
Ladies' Business	11,515	11,726	(1.8%)	11,451	+0.6%	11,482	+0.3%
JULLIA OLGER (Ladies' ready- made wigs)	3,102	3,359	(7.7%)	3,601	(13.8%)	3,155	(1.7%)

**The revised plan is a breakdown of the figures announced on January 30,2018.

FY2018 Main initiatives



[New Product Launches]

Men's & Ladies'

- Twice a year in spring and autumn (custom-made wigs & hair enhancing products)
- Latest spring products are as below
- March 2018: Men's hair addition system "Marp REBORN"
- March 2018: Ladies' wig "Pufeel airily fit"

JULLIA OLGER

- Every autumn
- October 2017: "Pure Ciel"

(Facilities and Equipment)

- Men's & Ladies' · New opening, relocation, renewal, and expansion of salons to improve frontline capability
 - By March 2016, 263 salons/by March 2017, 268 salons/ by March 2018, 269 salons

JULLIA OLGER

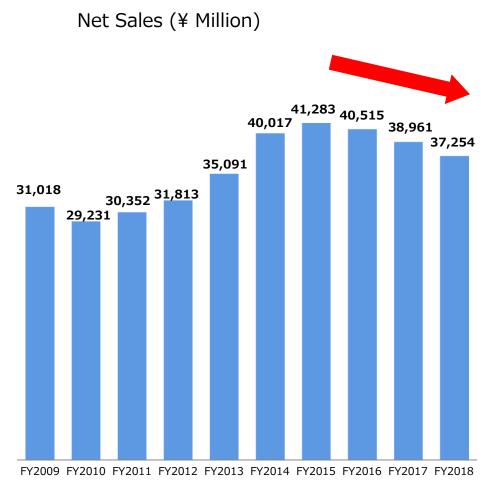
- Strategic salon deployment (JULLIA OLGER & marie beaute)
- By 2016 March 84 salons/by 2017 March 83 salons/by 2018 March 81 salons
- First in-hospital salon "Hair Salon ANCS" open at Toranomon Hospital

Other

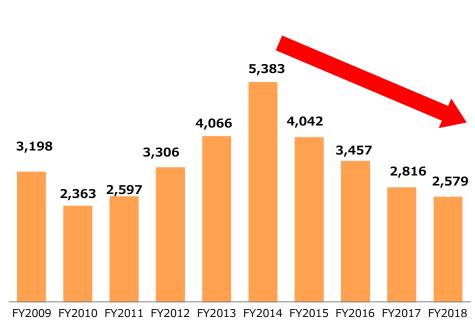
Sale of shares in Cambodian manufacturing subsidiary in November 2017

Net Sales and Operating Income





Operating Income (¥ Million)



Medium-term Management Plan: Update of Artnature REBORN plan



Artnature REBORN Plan

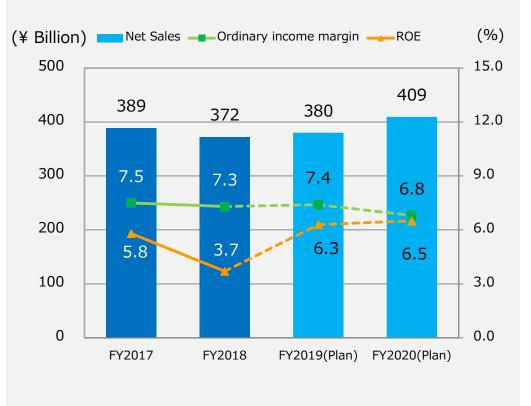
Aim for stable profit growth by attracting customers and improving profit structure. Main targets are "Customer satisfaction," "Systemic reform," "Personnel training" and "Employee satisfaction." Targeting sustained growth from 2020.

1 st year FY2018	2 nd year FY2019	3 rd year FY2020
Foundation building	Sustainable growth	Recovery the result
Rebuild the sales structure while monitoring appropriate profit levels (overview) Most targets were achieved as planned, although room for improvement remains in certain areas	Prepare for new business startups while stabilizing the sales structure (policies)	Continue to expand the sales structure while moving into new business areas

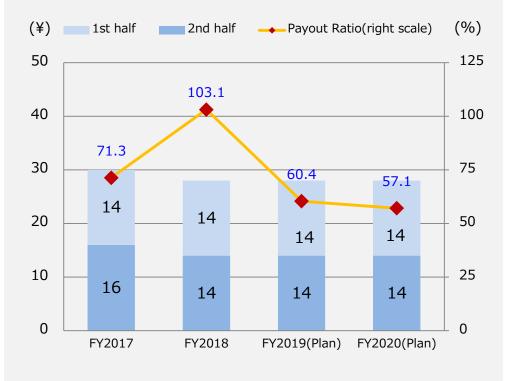
Medium-term Management Plan: Targets for FY2020 / Dividends



1. FY2020 (Target) Net Sales:¥409 billion Ordinary Margin: 6.8% ROE: 6.5%



2. Dividends:maintain ¥28 per year Maintain Stable and Continuous Dividends



Key Management Policies



FY2018

Upgrade sales structure

Renewed sales methods and strategy to meet the needs of this generation with a focus on the customer base

Product development and promotion from customer point of view

Product development and promotion events implemented for customer satisfaction

Strengthen profit structure

Improved cost structure by selling shares in Cambodia subsidiary

Enhance capabilities of personnel and systematic personnel development

- · Training seminars held to improve basic capability by iob title
- · Revised mainly for personnel system sales division

FY2019

Upgrade sales structure

Continue previous initiatives and increase the number of real Artnature fans with stability

Further strengthen profit structure

Implement initiatives to strengthen both management and quarterly sales

Enhance capabilities of personnel and systematic personnel development

Activate personnel training to enhance each skill and improve working condition according to each role and commitment

Prepare for new business startups

Invest in management resources to improve structure for developing new businesses

FY2019 : Full-year consolidated business performance Forecasts



		FY2018 (Results)	FY2019 (Plan)	YoY Cl	nange
Net Sales		37,254	38,000	+745	+2.0%
	Men's Business	21,573	21,907	+334	+1.5%
	Ladies' Business	11,515	11,615	+100	+0.9%
	JULLIA OLGER (Ladies' ready-made wigs)	3,102	3,308	+205	+6.6%
	Others	1,063	1,169	+105	+9.9%
SG&	A Expenses	23,080	23,179	+99	+0.4%
Oper	rating Income	2,579	2,796	+217	+8.4%
Ordinary Income		2,707	2,813	+106	+3.9%
Net :	Income	897	1,517	+619	+69.1%

Financial Results

FY2018 (April 1st, 2017 to March 31st, 2018)

FY2018: Consolidated Statements of Income Highlights // ARTNATURE



							(¥ Million)
		FY2017 (Results)	FY2018 (Results)	FY2018 (Revised plan)	YoY Change	Vs. original plan	Key YoY changes
N	let Sales	38,961	37,254	37,452	▲ 4.4%	▲0.5%	Net Sales:Down:4.4%
C	ost of Sales	11,736	11,594	11,834	▲ 1.2%	▲2.0%	Cost of Sales Ratio:
G	ross Profit	27,225	25,659	25,618	▲ 5.7%	+0.2%	30.1%⇒31.1% Product Cost : Up0.3pt
S	G&A Expenses	24,408	23,080	23,506	▲ 5.4%	▲1.8%	HR: Up0.8pt SG&A Expenses Ratio:
	Ad Spending	6,385	6,335	6,222	▲0.8%	+1.8%	:62.6%⇒62.0% Ad Spending : Up0.6pt
	HR	6,216	5,480	5,714	▲ 11.8%	▲ 4.1%	HR : Down1.2pt Other : Down0.1pt
C	perating Income	2,816	2,579	2,112	▲8.4%	+22.1%	CAPEX:
C	Ordinary Income	2,923	2,707	2,241	▲ 7.4%	+20.8%	Property, Plant & Equipment:¥10.8billion Store openings: ¥9.8billion
N	let Income	1,394	897	981	▲35.6%	▲8.6%	Head office relations¥1.0billion
							Software: ¥2.4billion
D	epreciation	1,198	1,077	1,143	▲10.1%	▲ 5.8%	Subsidiaries:¥0.3billion
C	APEX	1,388	1,359	2,013	▲ 2.1%	▲32.4%	

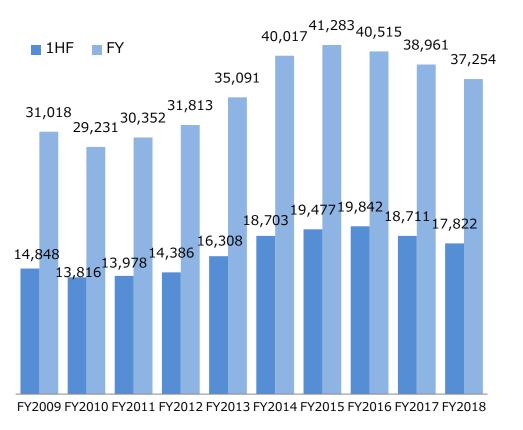
※The revised plan is a breakdown of the figures announced on January 30,2018.

Net Sales and Operating Income

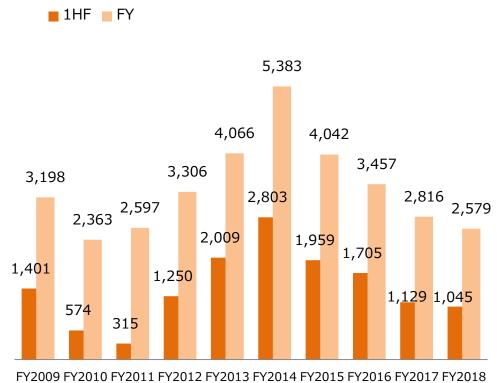




(¥ Million)

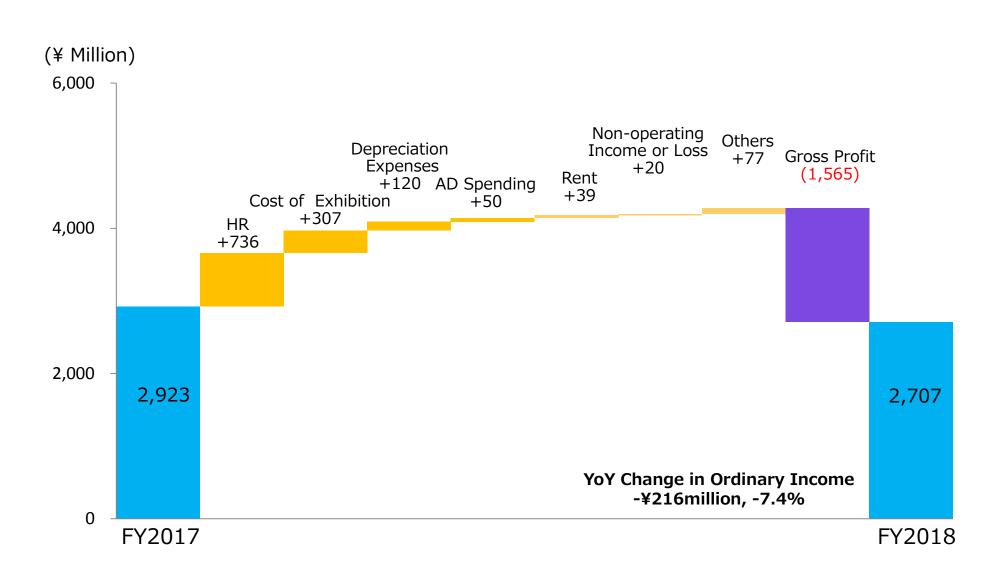


Operating Income



FY2018: Analysis of Consolidated ordinary income

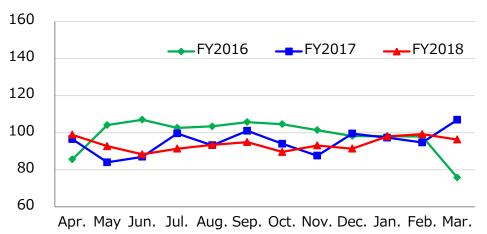




Monthly Trends: Sales of Major Products (YoY)



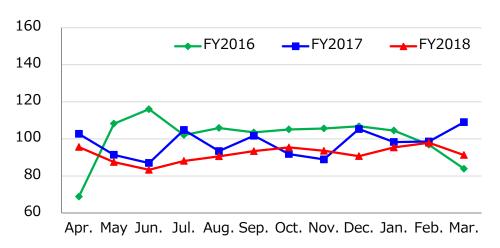
Total Sales of Major Products



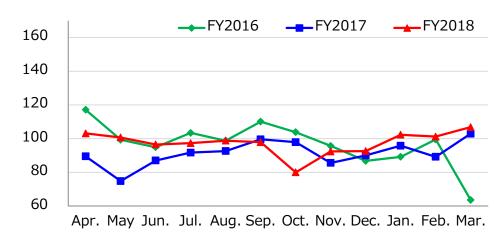
Total Sales of Major Products (Full-year)

	Total	Men	Ladies
FY 2016	97.5	99.5	94.5
FY 2017	95.4	98.1	91.0
FY 2018	93.9	91.8	97.7

Sales of Major Products (Men)



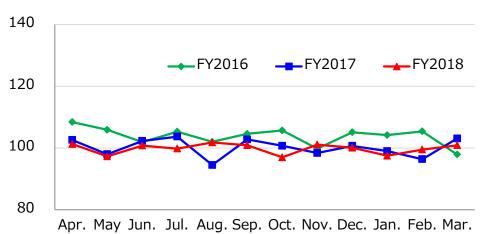
Sales of Major Products (Ladies)



Monthly Trends: Customer Traffic (YoY, accumulated)



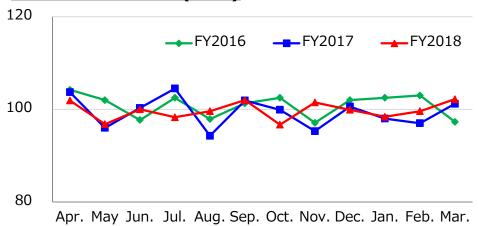
Customer Traffic (Total)



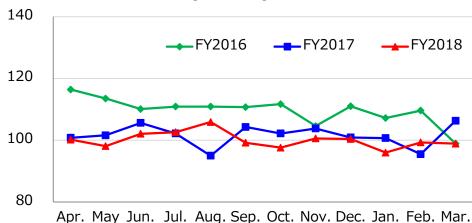
Customer Traffic (Full-year)

	Total	Men	Ladies
FY 2016	103.8	100.8	109.4
FY 2017	100.2	99.4	101.6
FY 2018	99.8	99.7	100.0

Customer Traffic (Men)



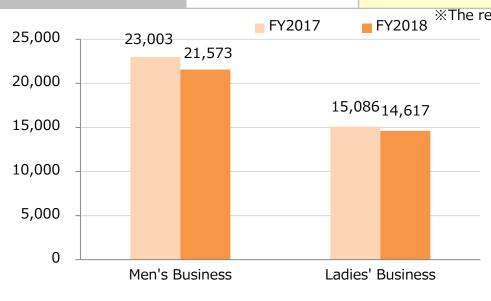
Customer Traffic (Ladies)

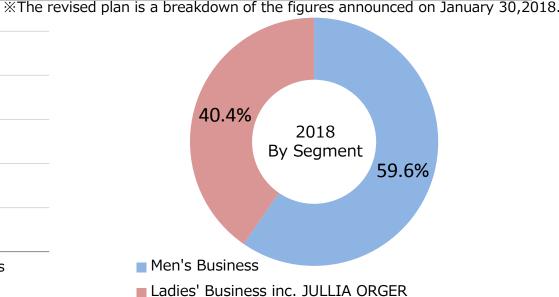


FY2018: Breakdown of Sales by Segment (Consolidated) // ARTNATURE



	E) (204 7	FY2018				
	FY2017	Results	YoY Change	Revised Plan	Vs. Plan	
Net Sales	38,961	37,254	(4.4%)	37,452	(0.5%)	
Men's Business	23,003	21,573	(6.2%)	21,644	(0.3%)	
Ladies' Business	11,726	11,515	(1.8%)	11,482	+0.3%	
JULLIA OLGER (Ladies' ready-made wigs)	3,359	3,102	(7.7%)	3,155	(1.7%)	
Others	871	1,063	+22.1%	1,168	(9.0%)	





FY2018: Breakdown of Sales by Product and Service (Non-consolidated Basis)



Net Sales			T . (0.0.1.0)			
		FY2017	FY2018	YoY Change		
	New customers	4,003	3,309	(694)	(17.3%)	
Custom-made Wigs	Repeat Business	18,935	17,847	(1,088)	(5.7%)	
	Total	22,938	21,156	(1,782)	(7.8%)	
	New Customers	1,632	1,633	+1	+0.1%	
Hair Addition Products	Repeat Business	2,440	2,590	+150	+6.2%	
	Total	4,072	4,223	+151	+3.7%	
	New Customers	156	128	(28)	(17.9%)	
Hair Growth Services	Repeat Business	978	929	(48)	(5.0%)	
	Total	1,134	1,057	(76)	(6.8%)	
Styling Services		5,230	5,291	+60	+1.2%	
JULLIA OLGER		3,359	3,102	(257)	(7.7%)	
Others		2,006	2,215	+208	+10.4%	
All Products & Sevices	New Customers	5,791	5,070	(720)	(12.4%)	
	Repeat Business	28,939	28,017	(921)	(3.2%)	
	JULLIA OLGER	3,359	3,102	(257)	(7.7%)	
	Others	652	856	+203	+31.2%	
	Total	38,743	37,047	(1,695)	(4.4%)	

XRepeat business of all products including part of styling services and others.

FY2018: Breakdown of Sales by Product & Service in Men's Business (Non-consolidated Basis)



Net Sales		FY2017	FY2018	YoY Change			
	New Customers	933	795	(137)	(14.8%)		
Custom-made Wigs	Repeat Business	13,387	12,195	(1,192)	(8.9%)		
	Total	14,320	12,990	(1,330)	(9.3%)		
	New Customers	1,109	1,079	(30)	(2.7%)		
Hair Addition Products	Repeat Business	1,610	1,562	(47)	(3.0%)		
	Total	2,720	2,642	(78)	(2.9%)		
	New Customers	141	114	(26)	(18.9%)		
Hair Growth Services	Repeat Business	643	611	(32)	(5.0%)		
	Total	785	725	(59)	(7.5%)		
Styling Services		4,221	4,247	+26	+0.6%		
Others		955	966	+10	+1.1%		
All Products & Sevices	New Customers	2,185	1,990	(194)	(8.9%)		
	Repeat Business	20,818	19,582	(1,235)	(5.9%)		
	Total	23,003	21,573	(1,430)	(6.2%)		

 $[\]frak{Repeat}$ business of all products including part of styling services and others.

ARTNATURE REBORN Plan: Progress in each business



Tangible results in upgrading sales infrastructure Challenges remain in attracting new customers

Men's Business

	Sales initiatives	Results
New	Enhance customer service and product proposal capabilities to reliability and satisfaction	Offered different levels of role-play training to sales staff according to their skill (results pending)
Custome	Continue to establish a stronger sales district system	Reviewed and overcame weaknesses of each sales district (uneven results between districts)
mers	Improve new introduced customer retention	Offered various aftercare, but had limited effect as new customers were fewer than anticipated
Repeat	Increase good relationship with customer by reinforcing customer supervisor system	Implemented various services to celebrate our 50-year anniversary
	Enhance product proposal capabilities while maintaining appropriate sales cycles	Sales cycles were improved by revising current sales methods from a view point of customer satisfaction
Customers	Enhance technical and service skills to improve customer satisfaction	Held seminars to improve focusing on basic skill of service (results pending)
Ŋ	Focus on effective salon management to increase profits	Headquarters raised staff awareness about costs and profits (results pending)

FY2018: Breakdown of Sales by Product & Service Ladies' Business (Non-consolidated Basis)



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Net Sales		FY2017	FY2018	YoY Change	
	New customers	3,069	2,513	(556)	(18.1%)
Custom-made Wigs	Repeat Business	5,548	5,652	+104	+1.9%
	Total	8,617	8,165	(452)	(5.2%)
	New Customers	522	553	+31	+6.1%
Hair addition Products	Repeat Business	829	1,027	+197	+23.9%
	Total	1,351	1,581	+229	+17.0%
	New Customers	14	13	(1)	(8.3%)
Hair Growth Services	Repeat Business	335	318	(16)	(4.9%)
	Total	349	332	(17)	(5.0%)
Styling Services		1,009	1,043	+34	+3.4%
Others		398	393	(5)	(1.4%)
All Products & Sevices	New customers	3,606	3,080	(525)	(14.6%)
	Repeat business	8,120	8,434	+314	+3.9%
	JULLIA OLGER	3,359	3,102	(257)	(7.7%)
	Total	15,086	14,617	(468)	(3.1%)

^{*}Repeat business of all products including part of styling services and others.



Tangible results in building trust with customers Struggled to attract new customers as number of trial fitting events decreased

Ladies' Business

	Sales initiatives	Results
New Customers	Respond to changing needs of customers and enhance technical and product proposal skills	Offered a wider range of training for staff to overcome each weakness (results pending)
	Plan effective fitting trial events (preparing Proper timing /location/contents based on form data)	Renewed image of fitting trialsCost reduction through strategically selected eventsAttracting new customers remains a challenge
Repeat Customers	Establish long-term relationships with customers	Introduced various ways to built a stronger connection with customers
	Enhance technical skills, customer service and product proposal capabilities	Offered new technical training for staff initiatively adding to basic skill (results pending)
	Focus on effective salon management to increase profits	Headquarters raised staff awareness about costs and profits (results pending)



Lack of attract new customers to existing salons and Unsatisfactory aftercare

JULLIA OLGER Business

	Sales initiatives	Results
New Customers	Offer sales promotions tailored to each salon	Organized sales promotions uniquely designed for each retail facility (unsuccessful in attracting new customers)
	Increase repeat customers by innovating customer follow-up support	Introduced customer follow-up support system (operation among salons uneven due to introduction time lag)
	Enhance technical skills, customer service, and product proposal capabilities	Offered technical training for new and existing staff (to improve basic skill results pending)
	Strategically relocate salons by opening new or verifying closed unprofitable ones	Salons were closed at faster pace than the planning of new salons (1 new salon /3 closed)
Repeat	Increase TV shopping broadcasts and seek alternative marketing channels	Positive results from TV shopping programs such as "Shop Channel" (with broadcasting right of terrestrial)
it Customers	Hold effective fitting trial events	Fitting trial events were strategically held, but profits per event remained unsatisfactory
	Promote medical wigs and increase marketing opportunities	First in-hospital salon opened More promotion needed

Financial Forecasts for FY2019

FY2019: Full-year consolidated business performance // ARTNATURE



		FY2018		FY2019	
		1H FY2016 (Results)	Full year (Results)	Full year (Plan)	YoY Change
Ne	t Sales	17,822	37,254	38,000	+2.0%
	Men	10,318	21,573	21,907	+1.5%
	Ladies	5,712	11,515	11,615	+0.9%
	JULLIA OLGER	1,284	3,102	3,308	+6.6%
	Others	506	1,063	1,169	+9.9%
Co	st of Sales	5,696	11,594	12,024	+3.7%
Gross Profit		12,126	25,659	25,976	+1.2%
SG	& A Expenses	11,080	23,080	23,179	+0.4%
	Ad Spending	2,880	6,335	6,339	+0.1%
	HR	2,777	5,480	5,244	(4.3%)
Ор	erating Income	1,045	2,579	2,796	+8.4%
Ordinary Income		1,120	2,707	2,813	+3.9%
Net Income		387	897	1,517	+69.1%
Depreciation		526	1,077	1,001	(7.1%)
CA	PEX	635	1,359	2,013	+48.1%

FY2019: Breakdown of Sales Forecast by Product and Service in Total both segments (Non-consolidated Basis)



	FY2018	FY2019	
	Full year (Results)	Full year (Plan)	YoY Change
Custom-made Wigs	21,156	20,861	(1.4%)
Hair addition Products	4,223	4,603	+9.0%
Hair growth Services	1,057	1,230	+16.3%
Styling services	5,291	5,459	+3.2%
JULLIA OLGER	3,102	3,308	+6.6%
Others	2,215	2,242	+1.2%
Total	37,047	37,705	+1.8%

FY2019: Breakdown of Sales Forecast by Product and Service in Men's Business (Non-consolidated Basis)



(¥ Million)

<u>25</u>

	FY 2018	FY 2019	
	Full year (Results)	Full year (Plan)	YoY Change
Custom-made Wigs	12,990	12,604	(3.0%)
Hair addition Products	2,642	3,101	+17.4%
Hair growth Services	725	882	+21.5%
Styling services	4,247	4,374	+3.0%
Others	966	943	(2.3%)
Total	21,573	21,907	+1.5%

FY2019 Sales Policies



Men's Business

New Customers

- Enhance customer service and product proposal skills to meet the needs of customers
- Establish stronger sales districts
- Improve customer retention (strengthen inter-salon cooperation)

Repeat Customers

- Reinforce customer supervisor system to increase customer satisfaction
- Improve product proposal capabilities (based on proper sales cycle)
- · Enhance technical and customer service skills
- Focus on effective salon management to increase profits

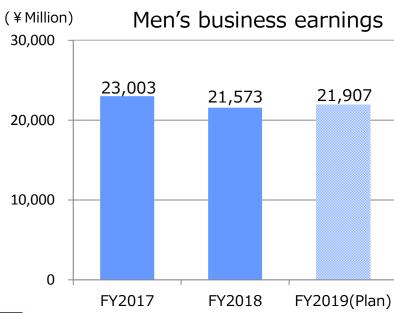
Featured Product

♦ New hair addition product "MRP REBORN" Features: Neither a wig nor a hair transplant. This new hair addition system will meet the needs of various hair problems. The "Hybrid Hair Addition" method will increase hair volume gradually. Trials are available at our salons for ¥ 10,000.



【Important Issues】

Build a robust earning structure to improve performance



FY2019: Breakdown of Sales Forecast by Product and Service Ladies' Business (Non-consolidated Basis)



	FY2018	FY2019	
	Full year (Results)	Full year (Plan)	YoY Change
Custom-made Wigs	8,165	8,256	+1.1%
Hair addition Products	1,581	1,501	(5.0%)
Hair growth Services	332	348	+4.9%
Styling services	1,043	1,084	+4.0%
JULLIA OLGER	3,102	3,308	+6.6%
Others	393	424	+8.0%
Total	14,617	14,924	+2.1%

FY2019 Sales Policies



Ladies' Business

New Customers & Trial Fitting Events

- Enhance services to meet the changing needs of customers
- Hold strategic trial fitting events based on historical data

Repeat Customers

- Improve customer retention (in long term and continually)
- Enhance technical, customer service and product proposal skills of sales staff
- Focus on effective salon management to increase profits

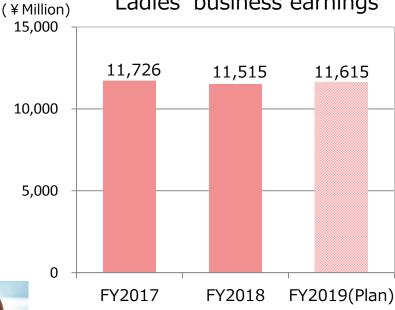
Featured Product

Custom-made wig "Pufeel airily fit" Features: The base net, which is woven with fabrics as fine as human hair, blends in with existing hair to give a natural look. The hairline looks like baby hair, and the "Cool Fit" method provides exceptional comfort during the summer season.

[Important Issues]

Build long-term relationships with customers

Ladies' business earnings



FY2019 Sales Policies



JULLIA OLGER Business

Salons

- · Implement effective promotions
- Boost repeat customers using customer management system
- Enhance technical, customer service, and product proposal skills to increase customer satisfaction
- Strategic salon relocation

Mail Order & Fitting Trial Events

- Increase TV shopping broadcasts, promote medical wigs and increase marketing opportunities
- Hold effective fitting trial events
- Boost recognition and expand distribution channels for medical wigs

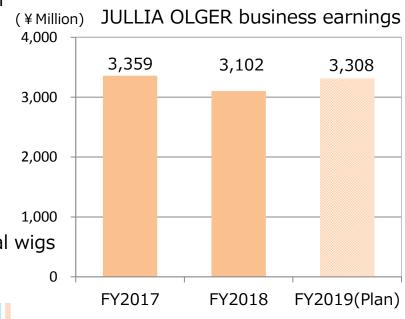
おかげさまで10周年

News

- ♦10-year Anniversary Promotion
- ·Special events will be held at retail facilities to celebrate the JULLIA OLGER brand's 10-year anniversary.
- ·Introduce 10-year memorial model.

[Important Initiative]

Upgrade sales environment and frontline business capabilities





ARTNATURE

http://www.artnature.co.jp/english/index.html

Forward-looking Statements

The forward-looking statements in this document, including forecasts, are based on information available at the time of disclosure and on certain assumptions deemed to be reasonable by the Company. Actual results may differ materially from forward-looking statements due to a number of factors.

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Reference Material <u>31</u>

Consolidated Balance Sheets



(¥ Million) As of March 31, 2017 As of March 31, 2018 YoY change Key YoY changes Composition ratio Composition ratio **Total Current Assets** 23,431 56.2% 23,942 58.5% +2.2% Current assets +510 · Cash and deposits +1,048 Cash and Deposits 15,482 37.1% 16,530 40.4% +6.8% Accounts receivable -trade +125 Securities (4) Total non-current 18,298 43.8% 16,954 41.5% (7.3%)Assets · Inventory (516) Total Property, Plant 22.4% 10,342 24.8% 9,167 (11.4%)Non-current assets (1,343) and Equipment · Property, plant and 41,729 100.0% 40,897 100.0% (2.0%)**Total Assets** equipment (1,175) Intangible assets (234) · Investments and other 10,062 9,789 (2.7%)**Total Current Liabilities** 24.1% 23.9% assets +66 Advances received 4,529 10.9% 4,576 11.2% +1.0%Current liabilities (272) Total Non-current Advances received +46 7,234 17.3% 7,085 17.3% (2.1%)Liabilities Provision for bonuses (134) (46) Others 17,296 16,875 41.3% (2.4%)**Total Liabilities** 41.4% Net assets (410) **Total Net Assets** 24,432 58.6% 24,021 58.7% (1.7%) Retained earnings (97) (Net income +897) (0.5%)Retained earnings 17,657 42.3% 17,560 42.9% (Cash dividends paid (994)) Total Liabilities and Net 41,729 100.0% 40,897 100.0% (2.0%)Assets

Consolidated Statements of Cash Flows



(¥ Million)

		,	
	Year ended March 31, 2017	Year ended March 31, 2018	
Net Cash provided by (used in) operating activities	4,301	3,686	Net • In
Net cash provided by (used in) investing activities	(3,434)	(1,000)	• Ac • De • Re
Free Cash Flow	867	2,685	Net
Net Cash provided by (used in) financing activities	(1,378)	(1,756)	inve
Cash and cash equivalents at the beginning of period	16,072	15,515	• Pı
Cash and cash equivalents at the end of period	15,515	16,401	Net fina • C
Net increase (decrease) in cash and cash equivalents	(557)	885	·Tı

Key YoY changes

Net cash provided by (Used in)

- Income before income taxes (925)
- Advances received (194)
- Decrease (increase) in notes and accounts receivable – trade (381)
- Reserve for retirement benefits for officers (2,045)

Net cash provided by (Used in) investing activities

- Purchase of investment securities +1,946
- Purchase of property, plant and
 - equipment +2
- Purchase of intangible assets +52

Net cash provided by (Used in) financing activities

- Cash dividends paid (66)
- Treasury stock acquisition (331)