

# Presentation Material 1H FY2024(April 1st, 2023 to September 30th, 2023)

ARTNATURE INC.
TSE Standard Market: 7823

# Overview of 1H FY2024 Results & Financial Forecast

#### 1H FY2024 : Highlights

Operating Income



51.1%

1H FY2024 results: Sales and income down YoY (Profits progressed mostly as planned)

1H FY 2024 Fina	LH FY 2024 Financial Results (¥ million)							
	1H FY2023 (Results)	1H FY2024 (Results)	YoY Change	Year-end (Plan)	Plan Progress rate			
Net Sales	21,288	21,270	(0.1%)	44,763	47.5%			
Men's Business	11,556	11,494	(0.5%)	23,384	49.2%			
Ladies' Business	8,833	9,059	+2.6%	19,584	46.3%			
Others	898	716	(20.3%)	1.794	39.9%			

(19.3%)

3,744

1,914

%Ladies' Business including JULLIA OLGER, NAO-ART CO.,LTD

2,372



#### Progress Toward Achievement of FY2024 Consolidated Financial Plan ARTNATURE



Operating income and other income items exceeded 50% progress toward the achievement of the plan.

(¥ Million)

		1H FY2024 (Results)	FY2024 (Plan)	Plan Progress rate
Ne	et Sales	21,270	44,763	47.5%
	Men's Business	11,494	23,384	49.2%
	Ladies' Business	9,059	19,584	46.3%
	Others	716	1,794	39.9%
Со	st of Sales	6,986	14,660	47.7%
Gr	oss profit	14,284	30,102	47.5%
SG	S&A Expenses	12,370	26,358	46.9%
Operating Income		1,914	3,744	51.1%
Ordinary Income		1,963	3,821	51.4%
Ne	et Income	1,208	2,140	56.5%



#### **Progress on Key Themes of the Medium-Term Management Plan**



Aim to expand business performance and market share in the hair business industry in order to propel "ARTNATURE, pioneer of the next generation" to the next stage.

#### **Key Themes**

#### **Value Creation**

- Establish a position as a market leader in the domestic hair business industry
- Acquire and expand business in new areas

#### Sustainability Promotion

- Create a sustainable society

  Promote compliance with the Corporate Governance Code
  (climate change, respect for human rights, human capital)
  Implement SDG initiatives
- Achieve sustainable growth in corporate value Improve labor productivity/production stability/administrative efficiency

#### Dialogue with the Market

- **■** Consider new information disclosure
- Consider additional shareholder return policy (dividend increase, shareholder benefits, etc.)

#### progress

#### Value Creation

- Struggling new (first-time) sales of custom-made wigs, but strong sales of ready-made wigs
- No progress in acquiring business in new fields

#### Sustainability Promotion

- Aiming to build a sustainable society Climate change: Declaration of support for the TCFD recommendations
- Respect for human rights: Establishment of a basic policy on human rights
  - Human capital: Improvement of employee working conditions
- Announcement of establishment of a new factory in Bangladesh to support sustainable production

#### Dialogue with the Market

- Transition from the Prime Market to the Standard Market
- New disclosure of capital costs
- Announcement of new dividend policy and revision of dividend forecast

#### Value Creation (Men's business/Ladies' business)



#### Struggling new sales of custom-made wigs for both men and ladies

#### Factor 1

The reclassification of COVID-19 as a class V infectious disease resulted in a resurgence of individual consumption, such as travel and dining out, which had been previously restrained. This shift in consumer priorities impacted new wig sales (while sales to existing customers remained strong).

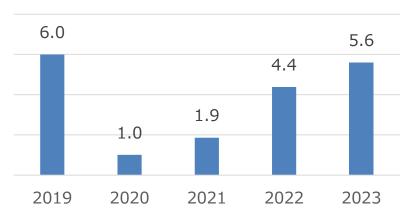
\*Additional factor: The initial excitement and demand for Feelin, a custom-made wig for ladies, subsided.

#### Factor 2

There was a lack of innovation in sales promotion and other strategies targeting the main target group, middle-aged and elderly individuals.

Apr-Sep PeriodTrends in Domestic Travel Spending

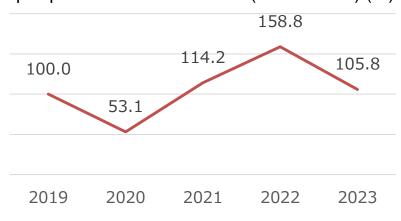
Recovered to the pre-pandemic level (trillions of yen)



(Source) Data estimated by the Company based on the Travel and Tourism Consumption Trend Survey by the Japan Tourism Agency.

Apr-Sep PeriodTrends in the Number of New Inquiries to the Company Made by Ladies

Remained at nearly the same level compared to the pre-pandemic reaction level (set at 100%) (%)



#### **Value Creation** (Ladies' ready-made wigs business)



Strong sales of ready-made wigs for ladies (Jullia Olger)

#### Factor 1

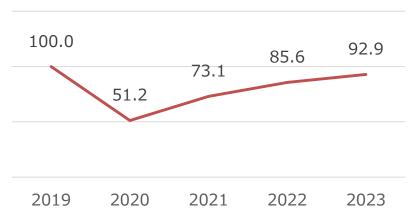
With the increase in sales and the number of visitors to the commercial facilities where we have our stores, the number of trial fittings for ready-made wigs also increased.

#### Factor 2

We have strengthened the repeat sales system in the Ladies' ready-made wig business. Increased staff motivation, enhanced sales skills, improvement of in-store operations

#### Apr-Jun PeriodCommercial Facility Sales Growth Rate

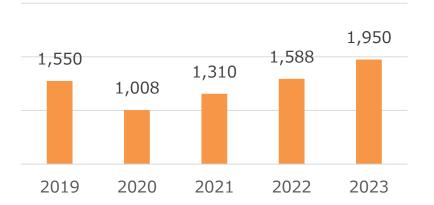
Recovered nearly to the pre-pandemic level (set at 100%) (%)



(Source) Data estimated by the Company based on the Shopping Center Sales Statistics Survey by the Japan Council of Shopping Centers

#### Apr-Sep Period Jullia Olger Sales Trends

Recent results exceeded the pre-pandemic level (millions of yen)



# Sustainability Promotion (climate change, respect for human rights, human capital)



Establishment of a basic policy on human rights and improvement of working conditions to realize a sustainable society

#### **Corporate Governance Initiatives**

We have taken the following actions to address issues related to sustainability, focusing on climate change, respect for human rights, and human capital.

#### **Climate Change**

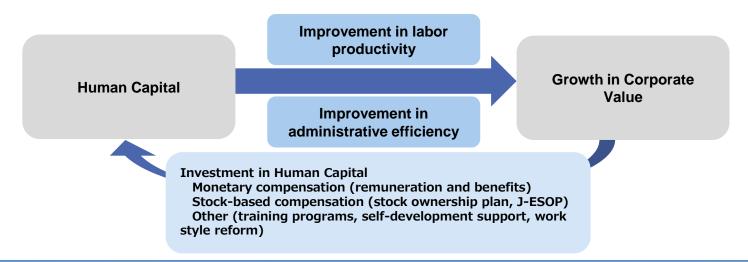
Endorsed the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD).(May 2023)

#### **Respect for Human Rights**

Established the ARTNATURE Group Human Rights Policy.(April 2023)

#### **Human Capital**

Improved compensation (base salary increases) for all employees to reflect rising prices (effective from July 2023). Initiated a global talent development program to nurture key talented people for our international operations (since April 2023).



#### **Sustainability Promotion 2 (Establishment of New Plant)**



**Philippines** 

Announcement of new plant in Bangladesh for the sustainable growth of corporate value (resolved on September 12, 2023)

#### **Purposes of establishment**

- Diversification of production risks resulting from concentrated production in the Philippines
   Preparing for natural disasters and political risks, and securing the workforce, etc. needed to meet the
   demand associated with economic development
  - 2) Ensuring production line capacity for the future expansion of business and increased production volume Expansion of the production capacity of custom-made and ready-made wigs

#### **Overview**

Trade name ARTNATURE BANGLADESH LTD.

Location Araihazar, Narayanganj District, People's Republic of Bangladesh

Representative Yoshikata Igarashi, Chairman of the Board, (Chairman and President of ARTNATURE INC.)

Business Manufacture and sale of wig products, etc.

Capital stock 2,400,000 US dollars

Date of establishment December 2023 (scheduled)
Shareholding ratio 100% owned by ARTNATURE INC.

#### **Future outlook**

The establishment of the subsidiary will have a minimal impact

on the current performance of the business.

From a two-plant structure in the Philippines to a three-plant structure

Bangladesh

#### Dialogue with the Market ( Market Segment Change )



Decision to select a new market segment on September 12, change to the Standard Market on October 20

#### **Progress on Efforts to Fulfill Listing and Maintenance Criteria**

Initiatives	Implementation Status
Enhancement of corporate value	Established the ARTNATURE Advance Plan medium-term management plan. Currently proceeding according to the plan.
Improvement in the number of shares outstanding	Decided to postpone the disposal of treasury stock, considering our current cash reserves.  Initiated discussions with some of our major shareholders regarding the possibility of selling their holdings on the market.
Consideration of additional shareholder return measures	Established a new dividend policy and revised the dividend forecast for this fiscal year.
Strengthening of dialogue with the market	Disclosing the cost of capital cost as new information, starting with this financial statement. Held regular online events for investors.

#### Reasons for Deciding to Change from the Prime Market to the Standard Market:

- 1) Due to non-compliance with one of the listing and maintenance criteria, specifically the average daily trading volume, there are concerns about the risk of being delisted.
- 2) We aim to enhance medium- to long-term corporate value while ensuring an environment where all shareholders can trade our company's stock.

Even after the market segment change, we will continue our efforts to comply with the Plan for Compliance with the Listing and Maintenance Criteria of the Prime Market.



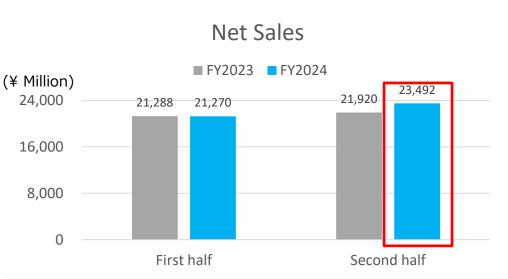
## FY2024: Full-year Consolidated Business Performance Forecasts 1/ARTNATURE

Aggressively promote activities to expand business performance, aiming to increase sales and profits for three consecutive fiscal years ( No revisions to earnings forecasts )

(¥ Million)

		FY2023 Results	FY2024 Plan	VaV Chanas
				YoY Change
Net S	ales	43,209	44,763	+3.6%
1	Men's Business	23,237	23,384	+0.6%
l	_adies' Business	18,195	19,584	+7.6%
(	Others	1,775	1,794	+1.1%
Cost	of Sales	14,053	14,660	+4.3%
Gross	Profit	29,156	30,102	+3.2%
SG&A	Expenses	25,582	26,358	+3.0%
A	Ad Spending	6,336	6,406	+1.1%
ŀ	HR	6,113	6,568	+7.4%
Opera	ting Income	3,573	3,744	+4.8%
Ordina	ary Income	3,534	3,821	+8.1%
Net Ir	ncome	1,874	2,140	+14.2%
Depre	ciation	829	893	+7.8%
CAPE	<	1,410	3,015	+113.7%

### FY2024: Full-year Consolidated Business Performance Forecasts 2/ARTNATURE



#### Initiatives in the second half

#### [Net Sales]

- Launch new focus products in the second half for each business and introduce new sales promotions, aiming to recover from the struggling new sales in the first half.
- Capture the replacement demand for Feelin, a custommade wig for ladies launched in September 2021, and enhance collaboration between ladies' businesses, aiming to expand the Ladies' business in particular.



#### Initiatives in the second half

#### [Cost]

- Continue to control expenses in consideration of increased transaction costs and the impact of foreign exchange rates.
- Simultaneously continue to strengthen recruitment, invest in systems and concentrate management resources in the area of staff development.

#### **Numerical Targets(Financial affairs)**



Aim to reach net sales of more than 50 billion yen and ROE of over 10% in FY2025, the final year of this medium-term plan.

	Previous Mid-term Management Plan		This medium-term plan		plan		
Key Indicators (Performance Plan)	FY2021	FY2022	FY2023	FY2024	FY2025	FY2026	
Net sales	35.8Billion yen	40.4Billion yen	43.2Billion yen	44.7billion yen	47.0billion yen	52.3billion yen	
Compound annual growth rate	Ladies	Men's business 1.3% Ladies' business 3.5% Ladies' ready-made wigs business 5.1%			Men's business 1.5% (+0.2 Pt) Ladies' business 5.4% (+1.9 Pt) Ladies' ready-made wig business 12.7% (+7.6 Pt)		
Ordinary Income Ratio	5.6%	7.5%	8.2%	8.5%	9.7%	10.0%	
ROE	3.3%	4.9%	7.5%	8.2%	9.6%	10.3%	
Cost of Capital	6.4%	4.3%	5.2%	5.2%			

#### **Shareholder Returns**



#### New dividend policy and revised dividend forecast from FY2024

<b>D</b>		
Basic	$-$ n $\cap$	
Dasic		HCV
		- /

Based on a consolidated payout ratio of 40% or higher, we will strive to increase dividends in line with consolidated performance (increase in increments of 1 yen), with the current annual dividend of 28 yen as the minimum limit.

However, <u>until we achieve an ROE of over 10%, the consolidated payout ratio will be set to 50% or higher</u>. If consolidated net income fluctuates significantly, we may adjust the dividends to account for these fluctuations.

Key Indicators	Previous N	Mid-term Manage	ement Plan	This	medium-term	nedium-term plan	
(Shareholder Returns)	FY2021	FY2022	FY2023	FY2024	FY2025	FY2026	
Net income per share	25.99yen	37.51yen	58.00yen	65.92yen	80.08yen	91.04yen	
ROE	3.3%	4.9%	7.5%	8.2%	9.6%	10.3%	
Dividend per share	28yen	28yen	28yen	33yen <sup>※1</sup>	28 yen or more	28 yen or more	
Dividend payout ratio	107.7%	74.7%	48.3%	50.6%	50% or more	40% or more	

※1 Disclosed on September 12, 2023

# Financial Results 1H FY 2024 & Financial Forecast FY 2024

#### **1H FY2024 : Financial Highlights**



Second quarter results show lower sales and profits compared to the same period last year (profits generally progressing as planned)

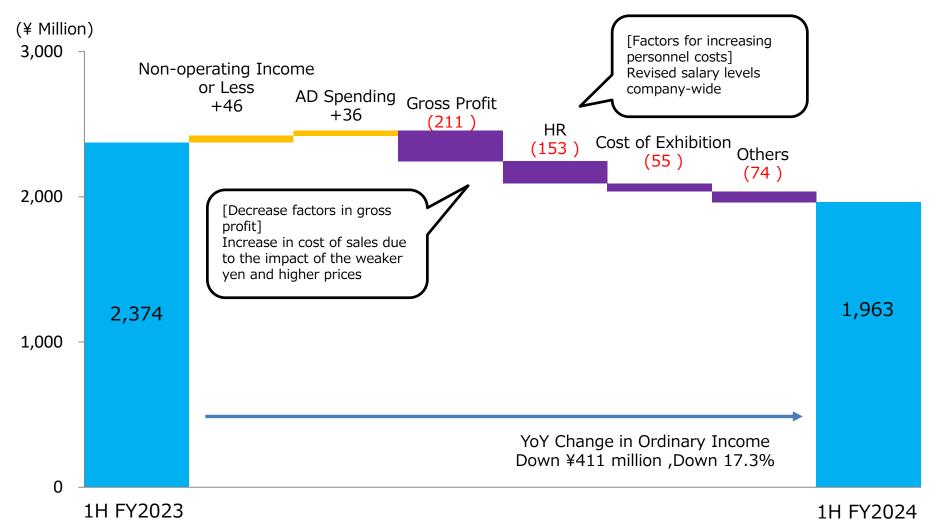
(¥ Million)

(pi	(profits generally progressing as planned) (¥ Million)						
		1H FY2023	1H FY2024	1H FY2024	Major Factors behind		
		(Results)	(Results)	(Full Year Plan)	YoY Change		
Net 9	Sales	21,288	21,270	44,763			
	Men's Business	11,556	11,494	23,384			
	Ladies' Business	8,833	9,059	19,584	Net Sales : (0.1%)		
	Others	898	716	1,794	Men's Business : (0.5%) Ladies' Business : +2.6%		
Cost	of Sales	6,792	6,986	14,660			
Gros	s Profit	14,496	14,284	30,102	Cost of Sales Ratio : +0.9Pt Product Cost : +0.3Pt		
SG&	A Expenses	12,123	12,370	26,358	HR : +0.6Pt		
	Ad Spending	2,950	2,913	6,406	SG&A Expenses: +1.3Pt Ad Spending: (0.2Pt)		
	HR	3,052	3,206	6,568	HR : +0.8Pt Others : +0.7Pt		
Oper	ating Income	2,372	1,914	3,744	CAREY		
Ordir	nary Income	2,374	1,963	3,821	CAPEX Store facilities: ¥361million System related: ¥134million		
Net 1	Income	1,463	1,208	2,140	System related 1 713 million		
Donn	rociation	200	417	002			
	eciation	389	417	893			
CAPE	X	697	697	3,015			

#### 1H FY2024: Analysis of SG&A Expenses



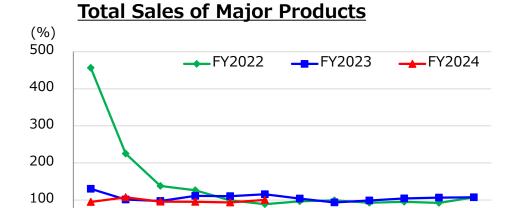
Sales were almost at the same level as the previous year, but profits decreased due to increases in cost of sales and personnel expenses.



#### Monthly Trend: Sales of Major Products (YoY base)



Net sales of key products for both men and ladies down YoY

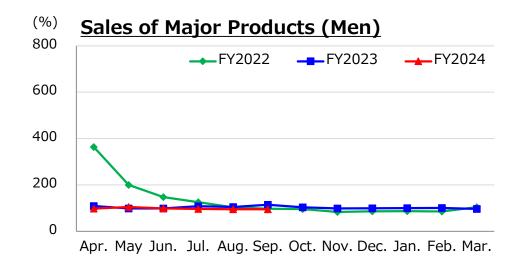


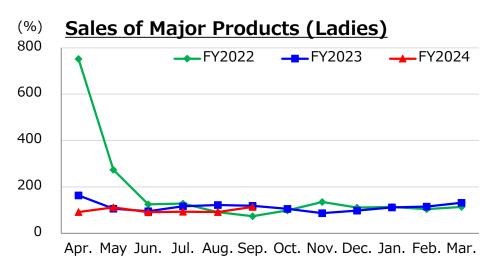
#### Apr. May Jun. Jul. Aug. Sep. Oct. Nov. Dec. Jan. Feb. Mar.

#### <u>Total Sales of Major Products (Half-year)</u>

(%)

	Total	Men	Ladies
1H FY2022	138.6	138.0	139.6
1H FY2023	110.8	105.5	120.0
1H FY2024	97.7	97.6	97.8





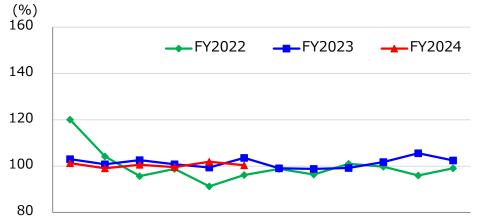
0

#### Monthly Trend: Customer Traffic (YoY base, accumulated)

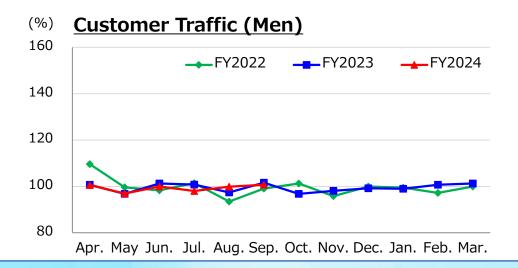


Customer traffic YoY remained roughly the same for men while it increased for ladies

#### **Customer Traffic (Total)**



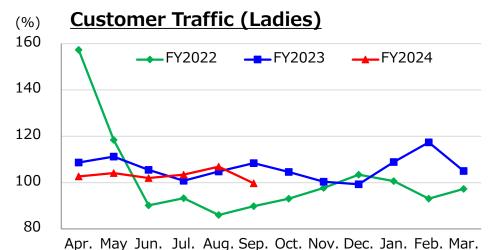
Apr. May Jun. Jul. Aug. Sep. Oct. Nov. Dec. Jan. Feb. Mar.



#### The number of customer traffic (Half-year)

(%)

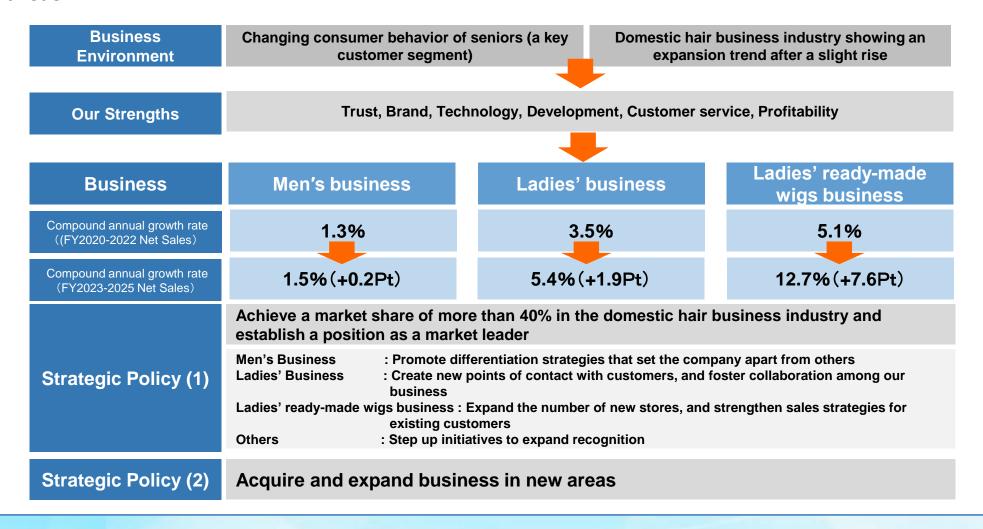
	Total	Men	Ladies
1H FY2022	100.4	100.0	101.1
1H FY2023	101.7	99.7	106.5
1H FY2024	100.5	99.4	103.1



#### **Vision (Strategic Direction)**



Improve business performance and boost market share in the hair business industry, establish a position as the domestic market leader, and acquire and expand business in new areas



# 1H FY2024: Breakdown of Sales by Product & Services in Men's Business (Non-consolidated Basis)



New sales of Hair Addition Products are struggling, but repeat sales are strong

(¥ million)

Net Sales		1H FY2023	1H FY2024		
ivet Sale	S	111112025	111112024	YoY C	nange
Custom-made Wigs	New Customers	369	370	+1	+0.3%
	Repeat Business	6,519	6,517	(2)	(0.0%)
	Total	6,889	6,888	(1)	(0.0%)
	New Customers	489	330	(158)	(32.4%)
Hair Addition Products	Repeat Business	1,050	1,035	(15)	(1.5%)
	Total	1,540	1,366	(173)	(11.3%)
	New Customers	28	20	(8)	(29.5%)
Hair Growth Services	Repeat Business	284	265	(18)	(6.6%)
	Total	312	285	(27)	(8.7%)
Styling Services		2,287	2,416	+129	+5.6%
Others		526	537	+11	+2.1%
All Products & Sevices	New Customers	887	721	(165)	(18.7%)
	Repeat Business	10,669	10,773	+103	+1.0%
	Total	11,556	11,494	(61)	(0.5%)

\*Repeat business of all products including part of styling services and others.

#### **Strategy by Business Segment (Men's Business)**



We will develop various measures and services centered on improving customer satisfaction and focus on differentiation strategy to increase new sales.

#### Initiatives in the second half of the year - Develop and introduce new products that emphasize product quality. Advertising Products - Launch a new promotion strategy by introducing new actors and actresses in TV advertisements. - Introduce new tools aimed at streamlining business negotiations and enhancing customer satisfaction. - Implement various initiatives through cross-departmental issue-solving Others projects. - Launch new service plans focused on improving customer satisfaction.





# 1H FY2024: Breakdown of Sales by Product & Services in Ladies' Business (Non-consolidated Basis)



(¥ million)

New sales of custom-made wigs are struggling, but repeat sales and ready-made wig sales are strong

Net Sales		1H FY2023	1H FY2024	YoY Cl	nange
Custom-made Wigs	New customers	2,210	1,972	(237)	(10.8%)
	Repeat Business	2,518	2,537	+19	+0.8%
	Total	4,728	4,509	(218)	(4.6%)
	New Customers	47	26	(21)	(44.8%)
Hair Addition Products	Repeat Business	600	489	(110)	(18.4%)
	Total	648	516	(132)	(20.4%)
	New Customers	3	3	+0	+7.2%
Hair Growth Services	Repeat Business	267	254	(13)	(5.0%)
	Total	270	257	(13)	(4.8%)
Styling Services		907	1,106	+198	+21.9%
Others		1,782	2,174	+391	+22.0%
All Products & Sevices	New customers	2,261	2,002	(258)	(11.5%)
	Repeat business	4,488	4,611	+123	+2.8%
	JULLIA OLGER	1,588	1,950	+362	+22.8%
	Total	8,337	8,564	+226	+2.7%

 $\ensuremath{\mathbb{X}}$  Repeat business of all products including part of styling services and others.

#### **Strategy by Business Segment (Ladies' Business)**



We aim to strengthen our operational structure to adapt to changing customer needs and further enhance collaboration between ladies' businesses.

		Initiatives in the second half of the year
	Pr Ac	- Develop and introduce new products that emphasize product quality.
Lac	Products Advertising	- Introduce online negotiation tools with the objective of improving customer satisfaction.
Ladies		- Implement a range of measures to align with consumer behaviors following the intense summer period.
Business	Q	- Develop infrastructure for hybrid stores, a key focus of the Company's business.
SS	Others	- Enhance operations to meet customer needs.
		- Capture replacement demand two years after the launch of Feelin.
Ladies ready- made wigs business		<ul> <li>Continue to strengthen the repeat sales system.</li> <li>Develop a customer referral system between the ready-made and custom-made wigs businesses.</li> </ul>







#### **FY2024: Financial Forecast**



Actively promoting activities to expand business results, increasing sales and profits in the second half compared to the same period of the previous year, maintaining the sales and profit increase plan for the third consecutive year

(¥ Million)

	FY2023			FY2	(+ 1411111011)		
		1H FY2023 (Results)	Year-end (Results)	1H FY2024 (Results)	YoY Change	Year-end (Plan)	YoY Change
N	et Sales	21,288	43,209	21,270	(0.1%)	44,763	+3.6%
	Men's Business	11,556	23,237	11,494	(0.5%)	23,384	+0.6%
	Ladies' Business	8,833	18,195	9,059	+2.6%	19,584	+7.6%
	Others	898	1,775	716	(20.3%)	1,794	+1.1%
С	ost of Sales	6,792	14,053	6,986	+2.8%	14,660	+4.3%
G	ross Profit	14,496	29,156	14,284	(1.5%)	30,102	+3.2%
S	G&A Expenses	12,123	25,582	12,370	+2.0%	26,358	+3.0%
	Ad Spending	2,950	6,336	2,913	(1.2%)	6,406	+1.1%
	HR	3,052	6,113	3,206	+5.0%	6,568	+7.4%
0	perating Income	2,372	3,573	1,914	(19.3%)	3,744	+4.8%
Ordinary Income		2,374	3,534	1,963	(17.3%)	3,821	+8.1%
Net Income		1,463	1,874	1,208	(17.4%)	2,140	+14.2%
D	epreciation	389	829	417	+7.3%	893	+7.8%
C	APEX	697	1,410	697	+0.1%	3,015	+113.7%





https://corp.artnature.co.jp/en/ir.html

#### **Forward-looking Statements**

The forward-looking statements in this document, including forecasts, are based on information available at the time of disclosure and on certain assumptions deemed to be reasonable by the Company. Actual results may differ materially from forward-looking statements due to a number of factors. Amounts shown in this document are displayed numbers truncating the units less than shown. The percentage is rounded off to the first decimal place.

#### **ARTNATURE INC. Investor Relations Office**

TEL:+81-3-3379-2405 E-mail: ir@artnature.co.jp 3-40-7, Yoyogi, Shibuya-ku, Tokyo 151-0053 Japan

# **Reference Material** <u>28</u>

#### 1H FY2024 Topics



#### New Products ■ Men's ● Ladies' ▲ Jullia Olger ◆ Others

- March 17 Launch of MRP Rush, a hair addition product
- March 21 Launch of Labomo Scalp Aroma Hair Color Treatment Aqua, a gray hair care item
- March 31 Launch of Feelin 4, a custom-made wig
- June 9 Launch of Care Factor Cool Shampoo and Care Factor Cool Conditioner
- July 3 Launch of AGA Risk Test Kit for assessing future hair loss risk at home
- September 1 Launch of Feelin Ultra Fit, a custom-made wig
- ▲ September 8 Launch of Touch de Beaute, a non-pinning wig from Jullia Olger

Note: Available exclusively through TV shopping channels

September 21 Launch of MRP Rush Premium, a hair addition product

#### **Store Openings/Relocations**

- April 14 Relocation and renovation of ARTNATURE Mizonokuchi and Ladies ARTNATURE Mizonokuchi Salon
- April 21 Relocation and renovation of Ladies ARTNATURE Omiya Salon
- ▲ August 11 Opening of Jullia Olger Aeon Mall Takasaki
- ▲ August 23 Opening of Ladies ARTNATURE Mitsukoshi Nihombashi Salon
- ▲ September 1 Relocation and renovation of Jullia Olger Koshigaya Lake Town
- September 6 Relocation and renovation of Ladies ARTNATURE Sogo Hiroshima Salon
- ▲ September 15 Relocation and renovation of Jullia Olger Aeon Mall Kakamigahara

#### **Others**

May 19 Celebration of Jullia Olger's 15th Anniversary with a Grand Thank-You Festival

August 25 ARTNATURE Festival 2023 in Osaka exhibition showcasing an all-star lineup of high-profile products

# FY2024: Breakdown of Sales Forecast by Product and Service in Total Both Segments (Non-consolidated Basis)



(¥ Million)

Net Sales		FY2022 (Results)	FY2023 (Results)	FY2024 (Plan)	YoY Ch	ange
	New customers	4,378	5,168	-	-	-
Custom-made Wigs	Repeat Business	16,905	17,895	-	-	-
	Total	21,283	23,063	23,334	+271	+1.2%
	New Customers	1,283	1,077	-	-	-
Hair Addition Products	Repeat Business	3,129	3,092	-	-	-
	Total	4,413	4,169	4,354	+185	+4.4%
	New Customers	77	61	-	-	-
Hair Growth Services	Repeat Business	1,141	1,072	-	-	-
	Total	1,218	1,133	1,170	+36	+3.2%
Styling Services		6,134	6,406	6,433	+27	+0.4%
JULLIA OLGER		3,287	3,982	4,813	+830	+20.9%
Others		2,580	2,834	2,693	(140)	(5.0%)
	New Customers	5,739	6,307	-	-	-
	Repeat Business	28,707	29,953	-	-	-
All Products & Sevices	JULLIA OLGER	3,287	3,982	-	-	-
	Others	1,183	1,347	-	-	-
	Total	38,917	41,590	42,801	+1,210	+2.9%

\*Repeat business of all products including part of styling services and others.

# FY2024: Breakdown of Sales Forecast by Product and Service in Men's Business (Non-consolidated Basis)



(¥ Million)

Net Sales		FY2022	FY2023	FY2024			
		(Results) (Results)		(Plan)	YoY Change		
	New customers	602	746	-	-	-	
Custom-made Wigs	Repeat Business	12,712	13,205	-	-	-	
	Total	13,315	13,951	13,960	+9	+0.1%	
	New Customers	1,106	962	-	-	-	
Hair Addition Products	Repeat Business	2,078	2,024	-	-	-	
	Total	3,184	2,986	3,023	+37	+1.2%	
	New Customers	68	54	-	-	-	
Hair Growth Services	Repeat Business	563	550	-	-	-	
	Total	631	605	664	+59	+9.9%	
Styling Services		4,499	4,627	4,733	+105	+2.3%	
Others		1,029	1,066	1,002	(63)	(6.0%)	
	New Customers	1,777	1,763	-	-	-	
All Products & Sevices	Repeat Business	20,883	21,474	-	-	-	
	Total	22,660	23,237	23,384	+146	+0.6%	

\*\*Repeat business of all products including part of styling services and others.

# FY2024: Breakdown of Sales Forecast by Product and Service in Ladies' Business (Non-consolidated Basis)



(¥ Million)

Net Sales		FY2022	FY2023	FY2024			
		(Results)	(Results)	(Plan)	YoY Change		
	New customers	3,775	4,421	-	-	-	
Custom-made Wigs	Repeat Business	4,192	4,690	-	-	-	
	Total	7,968	9,111	9,374	+263	+2.9%	
	New Customers	177	115	-	-	-	
Hair Addition Products	Repeat Business	1,051	1,067	-	-	-	
	Total	1,228	1,182	1,331	+149	+12.6%	
	New Customers	8	7	-	-	-	
Hair Growth Services	Repeat Business	578	521	-	-	-	
	Total	587	528	506	(22)	(4.3%)	
Styling Services		1,635	1,779	1,700	(79)	(4.4%)	
Others		3,654	4,403	5,351	+948	+21.5%	
	New Customers	3,962	4,543	5,052	+508	+11.2%	
All Draducts % Coviese	Repeat Business	7,823	8,479	8,398	(80)	(1.0%)	
All Products & Sevices	JULLIA OLGER	3,287	3,982	4,813	+830	+20.9%	
	Others	15,073	17,005	18,264	+1,258	+7.4%	

\*Repeat business of all products including part of styling services and others.

#### **Consolidated Balance Sheets**



	(¥ Million)						
		As of March 31, 2023		As of September 30, 2023		Rate of change	Major Factors behind
			Composition ratio		Composition ratio		YoY Change
Total Current Assets		29,310	61.1%	28,999	60.7%	(1.1%)	
	Cash and Deposits	20,180	42.1%	20,222	42.3%	+0.2%	Current Assets (311)  · Accounts receivable –trade (422)
Total	Non-current Assets	18,645	38.9%	18,788	39.3%	+0.8%	· Cash and deposits +41
	Total Property, Plant and Equipment	8,795	18.3%	8,904	18.6%	+1.2%	• Inventory +42
Total Assets		47,956	100.0%	47,787	100.0%	(0.4%)	Non-current assets +142  • property, plant and equipment +108
Total Current Liabilities		14,548	30.3%	13,322	27.9%	(8.4%)	• Goodwill (18)
	Advances Received	6,184	12.9%	5,817	12.2%	(5.9%)	Current liabilities (1,225)  · Contract liabilities (260)
Total	Non-current Liabilities	7,480	15.6%	7,631	16.0%	+2.0%	<ul> <li>Accrued income taxes (277)</li> <li>advance received (367)</li> </ul>
Total Liabilities		22,028	45.9%	20,954	43.8%	(4.9%)	Net Assets +905
Total	Net Assets	25,927	54.1%	26,832	56.2%	+3.5%	• Retained earnings +754
	Retained Earnings	19,278	40.2%	20,032	41.9%	+3.9%	(Net income +1,208) (Cash dividends paid (454))
Total Liabilities and Net Assets		47,956	100.0%	47,787	100.0%	(0.4%)	

#### **Consolidated Statements of Cash Flows**



(¥ Million)

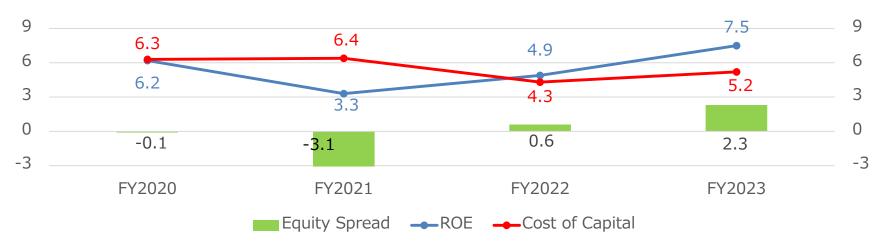
		As of September 30, 2022	As of September 30, 2023	Cause of Occurrence
	Net cash provided by (used in) operating activities	1,476	1,272	
	Net cash provided by (used in) investing activities	(999)	(850)	Cash flows from operating activities  • Income before income taxe +1,953
Free	cash flow	477	422	• Depreciation +440 • Income taxes paid (866)
Net cash provided by (used in) financing activities		(459)	(461)	Cash flows from investing activities  • Purchase of property, plant and equipment (632)
Cash and cash equivalents at the beginning of period		19,452	20,082	Acquisition of intangible assets (117)
Cash and cash equivalents at the end of period		19,546	20,114	Cash flows from financing activities  Cash dividends paid (451)
	ncrease (decrease) in cash and equivalents	94	32	

#### **Cost of Capital**



The equity spread, the difference between ROE and the cost of capital, became negative at the beginning of the COVID-19 pandemic, but it has since remained positive.

Historical Trends in Cost of Capital and ROE (FY2020-2023, in %)



Calculation of the cost of capital (estimate for FY2022; because the cost of liability is zero, only the cost of shareholders' equity is calculated.)

