# **ARTNATURE**

Presentation Material 1H FY2022 (April 1st, 2021 to September 30th, 2021)

ARTNATURE INC.

# Overview of 1H FY2022 Results & Financial Forecast

# 1H FY2022: Highlights



**Net Sales & Operating Income** 

(¥ million)

	1H FY2020 (Results)	1H FY2021 (Results)	1H FY2022 (Results)	YoY Change	Year-end (Plan)	Progress rate
Net Sales	20,126	14,793	19,329	+30.7%	40,363	47.9%
Operating Income	2,907	(592)	1,561	_	2,023	77.2%

# **Breakdown of Net Sales**

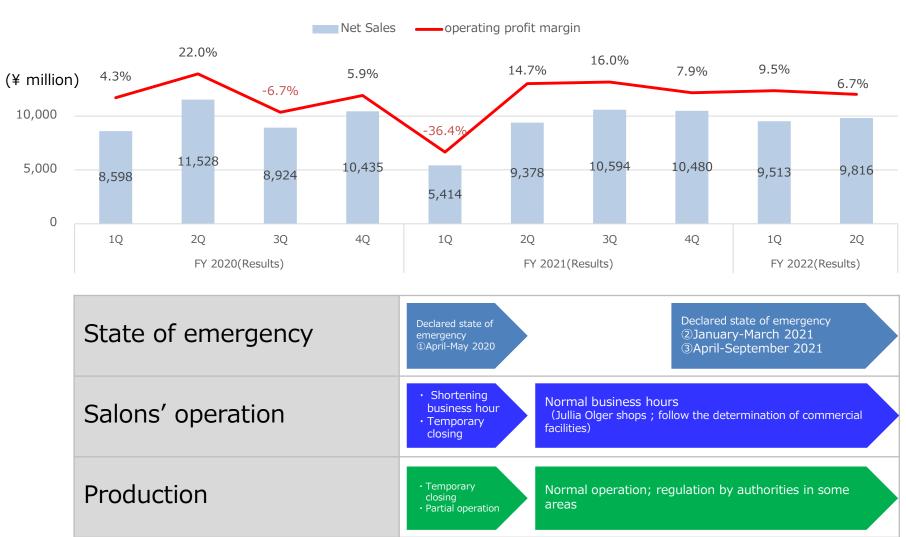
	1H FY2020 (Results)	1H FY2021 (Results)	1H FY2022 (Results)	YoY Change	Year-end (Plan)	Progress rate
Men's Business	11,576	8,743	11,078	+26.7%	22,366	49.5%
Ladies' Business	7,938	5,288	7,485	+41.5%	16,052	46.6%
Others	611	761	766	+0.6%	1,945	39.4%

<sup>%</sup>Ladies' Business including JULLIA OLGER, NAO-ART CO.,LTD

# 1H FY2022: Highlights







# Main measures for the 「Challenge 2021」 in FY2022





# ARTNATURE [Challenge] Plan

## Three-year initiative

# Challenge 2020

Develop the foundations of existing businesses and expand midwigs, hair growth agents, and medical institution support businesses

# Challenge 2021

Challenge continuous expansion of existing businesses and establish business expansion system in new fields

## Challenge 2022

Take on the challenge of stable expansion of existing businesses and step into new business fields

#### | ARTNATURE 「Challenge」 Plan Key Challenge Measures to Achieve|

#### **Business growth**

- Expansion of existing businesses
   Expand various measures centered on customer satisfaction to increase true fans
- Expansion of Mid-range wigs Expand business scale through strategic store openings
- Expansion of Hair-regrowth treatment
  Increase awareness and increase sales of category-1 OTC drug
- Expansion of Medical institution support business Increase our product sales to medical institutions

#### Pioneer new business areas

Consider growth strategy

#### Dialogue with the market

- Disclosure of SDGs initiatives
- Expansion of information disclosure content

#### **Business innovation**

- Analysis of the current status of various systems
- · Washing out work to be reduced

#### Reinforcement of recruitment

Examination of diversification of recruitment form

#### **Personnel training**

Review of training standards /Expand training tools

# **ARTNATURE "CHALLENGE" Plan: Progress Made by Key Departments**



# **Men's Department**

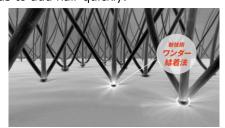
Mostly achieved the targets for orders and sales. The department continues to make efforts to increase the number of loyal ARTNATURE fans.

# Summary of the first half of the fiscal year ending March 31, 2022 · While media exposure was increased compared to the previous term, the renewed efforts failed to produce a strong response\*. Nevertheless, new commercials for wigs aired along with the commercials for hair addition led to the acquisition of a certain number of wig customers. · A premium hair addition trial service was introduced in addition New to the standard hair addition trial service. A favorable response received from customers who genuinely want to try hair addition led to a higher contract rate. · An AI-powered call answering system was introduced on a trial basis to streamline contact center operation. • Throughout the first half, the majority of major cities were placed under a state of emergency. Despite this, the number of customers who visited stores remained at the same level as the previous term. Repeat • We quickly responded to demand for online training brought on by the coronavirus restrictions and established a new training structure. · Reduced production at plants in the previous term caused delivery delay, which was carried forward and inevitably Others increased sales in the first quarter.



(Characteristics of new merchandise launched in September)

MRP WONDER: The new WONDER Hair Attach Technology (patent pending) successfully reduced the time to attach each hair. It is now possible to attach 1,000 strands of hair per hour. It is also possible to attach hair on short gray hair, allowing those who are concerned about the top and parting areas to add hair quickly.





Advert for men's wigs



YouTube advert for MRP WONDER

<sup>\*</sup>The number of new inquiries from customers.

# ARTNATURE "CHALLENGE" Plan: Progress Made by Key Departments ARTNATURE ARTNATURE



# **Ladies' Department**

While the ladies' department was more heavily affected by the coronavirus restrictions than the men's department, new merchandise received great response.

	Summary of the first half of the fiscal year ending March 31, 2022
New	<ul> <li>Media exposure was increased, much like the men's department. As a result, we received a great response from new customers, particularly to new wigs, such as Freedia 3 and Feelin launched in March and September 2021, respectively.</li> <li>We actively held events at salons instead of external facilities.</li> <li>An AI-powered call answering system was introduced on a trial basis to streamline contact center operation.</li> </ul>
Repeat	<ul> <li>The ladies' department was more heavily affected by the state of emergency - no unnecessary outings and event organization - than the men's department.</li> <li>Opened a new type of salon within SOGO Omiya Store. The salon sells a wide range of merchandise and offers various services across different brands.</li> </ul>
Others	<ul> <li>Reduced production at plants in the previous term caused delivery delay, which was carried forward and inevitably increased sales in the first quarter.</li> </ul>





Salon at SOGO Omiya Store

(Characteristics of new merchandise launched in September) Feelin is the first Ladies ARTNATURE's wig that does not require a pin to keep it in place. The new Push de Fit Technology (patent pending) enables quick securing of a wig. You simply place it on your head and move it sideways. It keeps the wig securely in place because it intertwines with your own hair. You don't need to worry about it being blown off in the wind.



# **Initiatives for Second Half**



Second half





#### [External environment]

• We assume no more social restrictions, such as a state of emergency, will be imposed in this country.

# [Production]

• Continue normal operation after October. (Continue to follow the instructions given by the Philippine authorities.)

# [Sales operation]

• Continue to operate during normal business hours after October.



# Second half of the fiscal year

# [Existing business/new businesses]

-592

First half

- Focus our efforts on sales of new merchandise, while also taking steps to expand existing businesses further.
- Focus our efforts on improving other businesses including standard wigs, hair growth agents and support for medical institutions.

## [Budget]

-1,000

· Intend to spend as planned.

## [Investment]

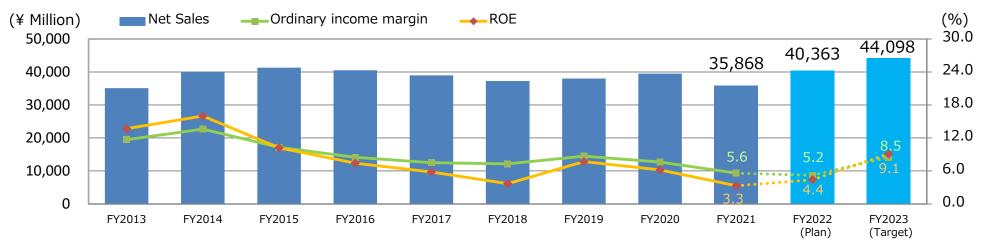
• Selective and concentrated allocation of management resources.

# **Medium-term Management Plan: Targets for FY2023 / Dividends**

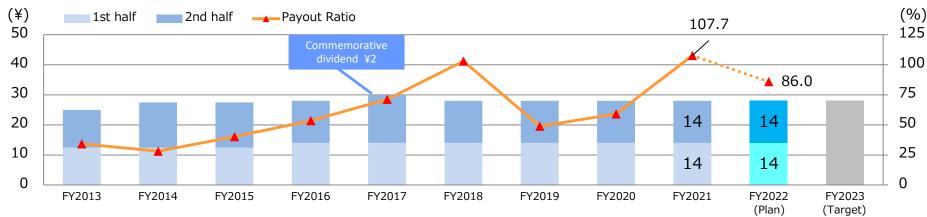


FY2023 (Target)

Net Sales: ¥44.0 billion Ordinary Income Margin: 8.5% ROE: 9.1%



# **Maintain Stable and Continuous Dividends**



Artnature implemented a 2-for-1 stock split in November 2014.

Retroactive revision of related financial indicators due to this stock split is reflected.

# Financial Results 1H FY 2022 & Financial Forecast FY 2022

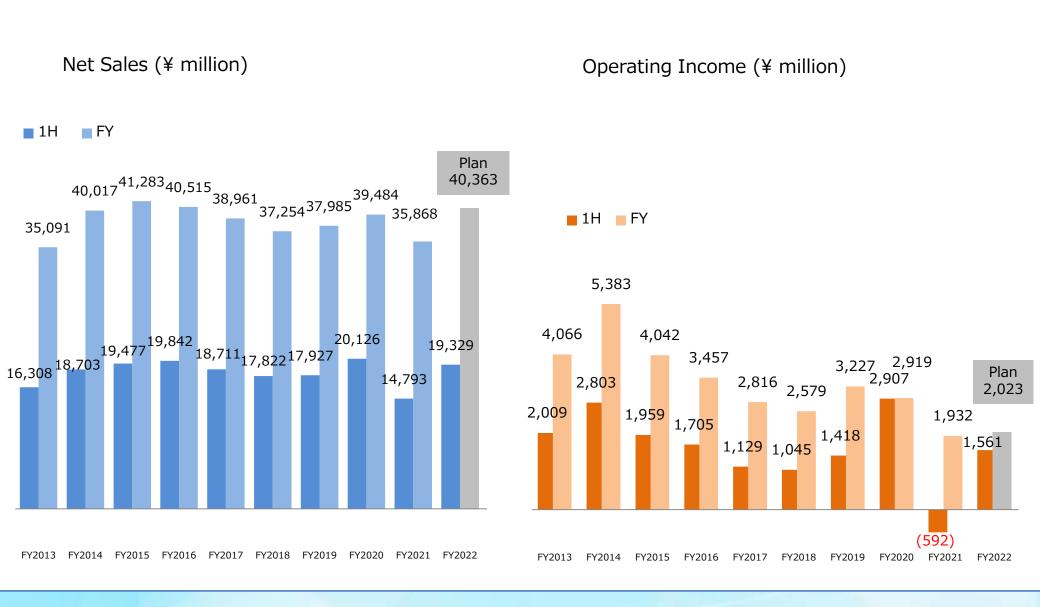
# 1H FY2022: Financial Highlights



						(¥ million)
		1H FY2020	1H FY2021	1H FY2022	1H FY2022	Major Factors behind
		(Results)	(Results)	(Results)	(Plan)	YoY Change
Ne	t Sales	20,126	14,793	19,329	40,363	
	Men's Business	11,576	8,743	11,078	22,366	
	Ladies' Business	7,938	5,288	7,485	16,052	Net Sales : +30.7% Men's Business : +26.7%
	Others	611	761	766	1,945	Ladies' Business : +41.5%
Cos	st of Sales	6,008	5,709	6,310	13,076	Cost of Sales Ratio (6.0)Pt (Product Cost : +0.1Pt)
Gro	oss Profit	14,117	9,083	13,019	27,286	(HR : (6.0)Pt)
SG	&A Expenses	11,210	9,675	11,457	25,262	
	Ad Spending	2,996	2,041	2,884	6,740	SG&A Expenses: +18.4% Ad Spending: +41.3%
	HR	2,647	2,748	2,926	6,066	HR: +6.5% Others: +15.6%
Ор	erating Income	2,907	(592)	1,561	2,023	
Ord	dinary Income	2,941	(431)	1,492	2,088	CAPEX Store facilities: ¥ 353million
Net Income		1,925	(446)	857	1,045	System related : ¥83million
De	preciation	432	444	402	878	
CA	PEX	533	402	608	1,977	

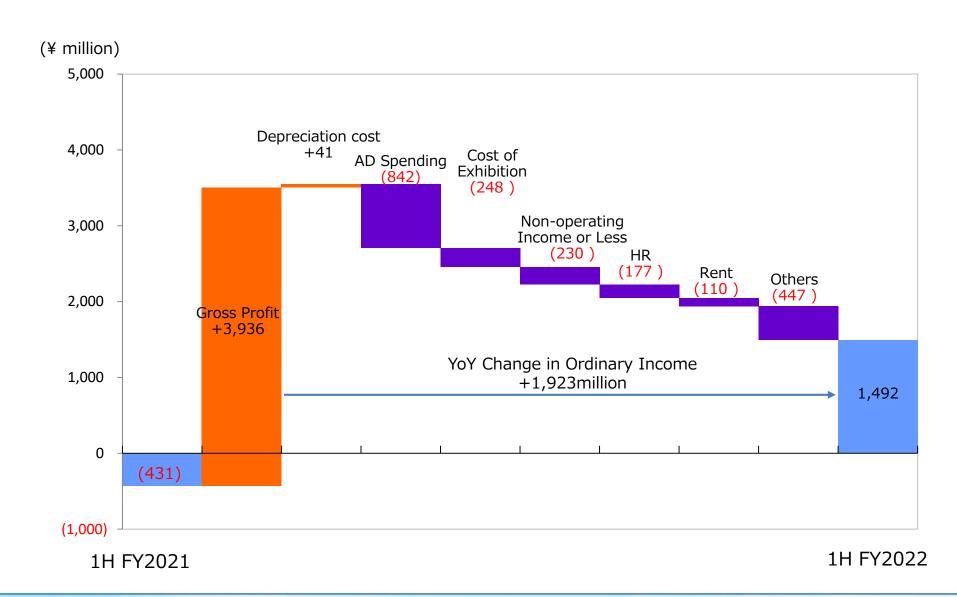
# **Net Sales and Operating Income Trends**





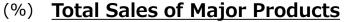
# 1H FY2022: Analysis of SG&A Expenses

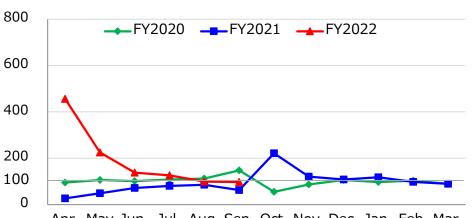




# Monthly Trend: Sales of Major Products (YoY base)







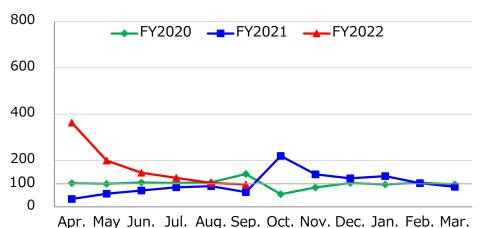
Apr. May Jun. Jul. Aug. Sep. Oct. Nov. Dec. Jan. Feb. Mar.

# **Total Sales of Major Products (Half-year)**

(%)

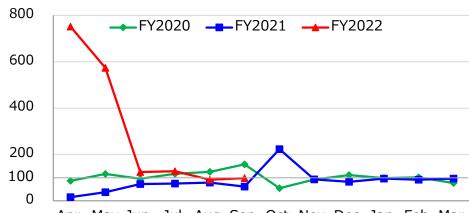
	Total	Men	Ladies
1H FY2020	113.3	111.6	116.1
1H FY2021	64.8	68.3	59.4
1H FY2022	140.7	137.9	145.6

# (%) Sales of Major Products (Men)



# Sales of Major Products (Ladies)

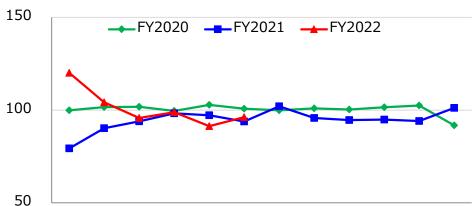
(%)



# Monthly Trend: Customer Traffic (YoY base, accumulated)



# (%) <u>Customer Traffic (Total)</u>



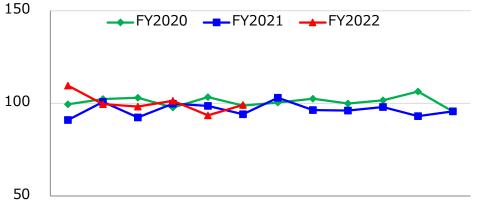
Apr. May Jun. Jul. Aug. Sep. Oct. Nov. Dec. Jan. Feb. Mar.

# The number of customer traffic (Half-year)

(%)

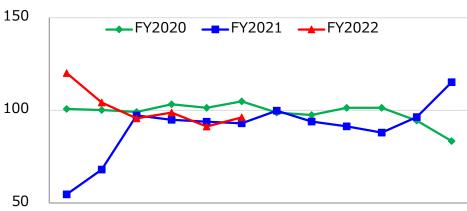
	Total	Men	Ladies
1H FY2020	100.7	100.4	101.5
1H FY2021	92.2	96.1	83.6
1H FY2022	100.4	100.0	101.1

# (%) <u>Customer Traffic (Men)</u>



## Apr. May Jun. Jul. Aug. Sep. Oct. Nov. Dec. Jan. Feb. Mar.

# (%) <u>Customer Traffic (Ladies)</u>



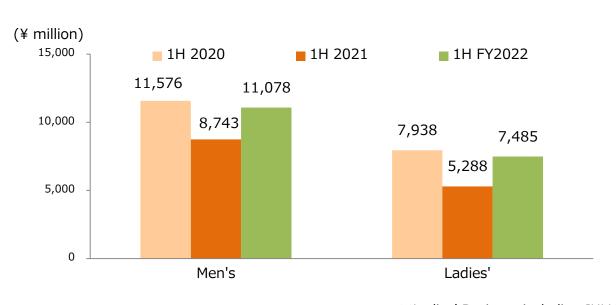
Apr. May Jun. Jul. Aug. Sep. Oct. Nov. Dec. Jan. Feb. Mar.

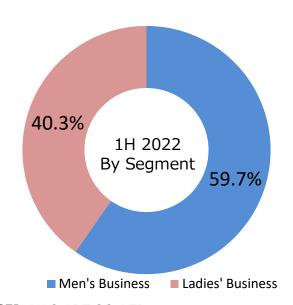
# 1H FY2022: Breakdown of Sales by Segment



(¥ million)

	1H FY2020		1H FY2021	1H FY2022		Year-end	Year-end		
		(Results) (Results) Y		YoY Change	(Plan)	Progress rate			
Ne	et Sales	20,126	14,793	19,329	+30.7%	40,363	47.9%		
	Men's Business	11,576	8,743	11,078	+26.7%	22,366	49.5%		
	Ladies' Business	7,938	5,288	7,485	+41.5%	16,052	46.6%		
	Others	611	761	766	+0.6%	1,945	39.4%		





%Ladies' Business including JULLIA OLGER, NAO-ART CO.,LTD

# 1H FY2022: Breakdown of Sales by Product & Services (Non-consolidated Basis)



(¥ million)

Net Sale	es	1H FY2020	1H FY2021	1H FY2022	YoY Ch	ange
Custom-made Wigs  Hair Addition Products  Hair Growth Services  Styling Services JULLIA OLGER Others  All Products & Sevices	New Customers	1,668	857	1,661	+803	+93.8%
	Repeat Business	9,464	5,964	8,375	+2,410	+40.4%
	Total	11,132	6,822	10,036	+3,214	+47.1%
	New Customers	980	752	578	(173)	(23.1%)
Hair Addition Products	Repeat Business	1,752	1,232	1,752	+520	+42.2%
	Total	2,733	1,984	2,331	+346	+17.5%
	New Customers	61	50	41	(9)	(18.1%)
Hair Growth Services	Repeat Business	543	517	579	+62	+12.1%
	Total	604	567	621	+53	+9.4%
Styling Services		2,786	2,672	3,065	+393	+14.7%
JULLIA OLGER		1,550	1,008	1,310	+301	+29.9%
Others		1,172	1,322	1,281	(40)	(3.1%)
	New Customers	2,710	1,660	2,281	+621	+37.4%
	Repeat Business	15,254	11,046	14,480	+3,433	+31.1%
All Products & Sevices	JULLIA OLGER (Ladies' ready-made wigs)	1,550	1,008	1,310	+301	+29.9%
	Others	464	663	575	(87)	(13.2%)
	Total	19,979	14,378	18,647	+4,268	+29.7%

\*\*Repeat business of all products including part of styling services and others.

# 1H FY2022: Breakdown of Sales by Product & Services in Men's Business (Non-consolidated Basis)



(¥ million)

Net Sales							
		1H FY2020	1H FY2021	1H FY2022	YoY Ch	ange	
	New Customers	290	188	259	+71	+37.8%	
Custom-made Wigs	Repeat Business	6,443	4,160	6,166	+2,005	+48.2%	
	Total	6,733	4,348	6,425	+2,076	+47.8%	
	New Customers	668	541	487	(54)	(10.0%)	
Hair Addition Products	Repeat Business	1,029	779	1,050	+271	+34.8%	
	Total	1,697	1,320	1,537	+217	+16.4%	
	New Customers	55	46	36	(10)	(22.0%)	
Hair Growth Services	Repeat Business	305	288	285	(2)	(0.9%)	
	Total	360	334	321	(12)	(3.8%)	
Styling Services		2,266	2,247	2,272	+24	+1.1%	
Others		518	491	521	+29	+6.0%	
	New Customers	1,014	775	782	+6	+0.9%	
All Products & Sevices	Repeat Business	10,562	7,967	10,296	+2,328	+29.2%	
	Total	11,576	8,743	11,078	+2,334	+26.7%	

\*Repeat business of all products including part of styling services and others.

# 1H FY2022: Breakdown of Sales by Product & Services in Ladies' Business (Non-consolidated Basis)



(¥ million)

		411 51/2024					
Net Sa	iles	1H FY2020	1H FY2021	1H FY2022	YoY Ch	ange	
	New Customers	1,377	669	1,402	+732	+109.5%	
Custom-made Wigs	Repeat Business	3,021	1,804	2,209	+404	+22.4%	
	Total	4,399	2,473	3,611	+1,137	+46.0%	
	New Customers	312	210	91	(119)	(56.5%)	
Hair Addition Products	Repeat Business	723	452	702	+249	+55.0%	
	Total	1,035	663	793	+129	+19.5%	
	New Customers	6	4	5	+1	+24.2%	
Hair Growth Services	Repeat Business	237	228	294	+65	+28.6%	
	Total	243	232	299	+66	+28.5%	
Styling Services		519	424	793	+368	+86.7%	
Others		1,739	1,176	1,496	+319	+27.1%	
	New customers	1,696	884	1,499	+614	+69.5%	
All Droducto & Covince	Repeat business	4,691	3,078	4,184	+1,105	+35.9%	
All Products & Sevices	JULLIA OLGER	1,550	1,008	1,310	+301	+29.9%	
	Total	7,938	4,972	6,993	+2,021	+40.7%	

\*\*Repeat business of all products including part of styling services and others.

# FY2022: Breakdown of Sales by Product and Service in Total Both Segments (Non-consolidated Basis)



(¥ Million)

		1H FY2022				
	①Results	②Results before impact	③Amount of impact (①-②)			
Custom-made Wigs	10,036	10,444	(407)			
Hair Addition Products	2,331	2,337	(6)			
Hair Growth Services	621	620	+0			
Styling Services	3,065	2,619	+446			
JULLIA OLGER	1,310	1,417	(106)			
Others	1,281	1,282	(0)			
Total	18,647	18,722	(74)			

# Applying "Accounting Standard for Revenue Recognition" from the start of the fiscal year ending March 31, 2022

- (1) The cumulative effect of contract liabilities in the year of initial application was estimated and subtracted from retained earnings at the beginning of the period (decrease of approximately 1.65 billion yen)
- 22Q FY 2022 impact of lower sales (decrease of approximately 70 million yen)

# FY2022: Breakdown of Sales Forecast by Products and Services (Non-consolidated Basis/Total number of Men and Ladies)



	FY2	021	FY2022				
	1H (Results)	Year-end (Results)	1H (Results)	YoY Change	Year-end (Plan)	YoY Change	Progress rate
Custom-made Wigs	6,822	18,584	10,036	+47.1%	20,016	+7.7%	50.1%
Hair Addition Products	1,984	4,165	2,331	+17.5%	5,364	+28.8%	43.5%
Hair Growth Services	567	1,195	621	+9.4%	1,369	+14.6%	45.4%
Styling Services	2,672	5,373	3,065	+14.7%	5,534	+3.0%	55.4%
JULLIA OLGER	1,008	2,761	1,310	+29.9%	3,434	+24.4%	38.2%
Others	1,322	2,569	1,281	(3.1%)	2,942	+14.5%	43.6%
Total	14,378	34,649	18,647	+29.7%	38,661	+11.6%	48.2%

# 1H FY2022: Breakdown of Sales Forecast by Products and Services Men's Business (Non-consolidated Basis) // ARTNATURE

	FY2	021	FY2022				
	1H (Results)	Year-end (Results)	1H (Results)	YoY Change	Year-end (Plan)	YoY Change	Progress rate
Custom-made Wigs	4,348	12,271	6,425	+47.8%	12,638	+3.0%	50.8%
Hair Addition Products	1,320	2,885	1,537	+16.4%	3,357	+16.4%	45.8%
Hair Growth Services	334	664	321	(3.8%)	852	+28.2%	37.8%
Styling Services	2,247	4,499	2,272	+1.1%	4,508	+0.2%	50.4%
Others	491	1,001	521	+6.0%	1,009	+0.7%	51.6%
Total	8,743	21,322	11,078	+26.7%	22,366	+4.9%	49.5%

# 1H FY2022: Breakdown of Sales Forecast by Products and Services Ladies' Business (Non-consolidated Basis) ARTNATURE

	FY2	021	FY2022			(+ million)	
	1H (Results)	Year-end (Results)	1H (Results)	YoY Change	Year-end (Plan)	YoY Change	Progress rate
Custom-made Wigs	2,473	6,312	3,611	+46.0%	7,377	+16.9%	48.9%
Hair Addition Products	663	1,280	793	+19.5%	2,006	+56.7%	39.6%
Hair Growth Services	232	530	299	+28.5%	517	(2.5%)	57.8%
Styling Services	424	874	793	+86.7%	1,026	+17.4%	77.3%
JULLIA OLGER	1,008	2,761	1,310	+29.9%	3,434	+24.4%	38.2%
Others	168	346	185	+10.3%	504	+45.8%	36.7%
Total	4,972	12,105	6,993	+40.7%	14,867	+22.8%	47.0%

# **FY2022: Financial Forecast**



	FY20	021	FY2022					
	1H FY2021 (Results)	Year-end (Results)	1H FY2022 (Results)	YoY Change	Year-end (Plan)	YoY Change		
Net Sales	14,793	35,868	19,329	+30.7%	40,363	+12.5%		
Men's Business	8,743	21,322	11,078	+26.7%	22,366	+4.9%		
Ladies' Business	5,288	13,060	7,485	+41.5%	16,052	+22.9%		
Others	761	1,485	766	+0.6%	1,945	+31.0%		
Cost of Sales	5,709	11,956	6,310	+10.5%	13,076	+9.4%		
Gross Profit	9,083	23,911	13,019	+43.3%	27,286	+14.1%		
SG&A Expenses	9,675	21,979	11,457	+18.4%	25,262	+14.9%		
Ad Spending	2,041	5,412	2,884	+41.3%	6,740	+24.5%		
HR	2,748	5,541	2,926	+6.5%	6,066	+9.5%		
Operating Income	(592)	1,932	1,561	-	2,023	+4.7%		
Ordinary Income	(431)	2,005	1,492	-	2,088	+4.1%		
Net Income	(446)	840	857	-	1,045	+24.3%		
Depreciation	444	900	402	(9.3%)	878	(2.5%)		
CAPEX	402	885	608	+51.0%	1,977	+123.4%		



# ARTNATURE

https://www.artnature.co.jp/english/index.html

#### **Forward-looking Statements**

The forward-looking statements in this document, including forecasts, are based on information available at the time of disclosure and on certain assumptions deemed to be reasonable by the Company. Actual results may differ materially from forward-looking statements due to a number of factors. Amounts shown in this document are displayed numbers truncating the units less than shown. The percentage is rounded off to the first decimal place.

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# **Reference Material**

# **Consolidated Balance Sheets**



(\pm million)						
	As of March 31, 2021		As of September 30, 2021		Rate of change	Major Factors behind
		Composition ratio		Composition ratio		YoY Change
Total Current Assets	26,586	59.2%	26,159	58.0%	(1.6%)	Current Assets (427)
Cash and Deposits	19,073	42.5%	18,554	41.1%	(2.7%)	· Cash and deposits (518)
Total Non-current Assets	18,332	40.8%	18,943	42.0%	+3.3%	· Accounts receivable –trade (382)     · Inventory +309
Total Property, Plant and Equipment	8,674	19.3%	8,806	19.5%	+1.5%	
Total Assets	44,919	100.0%	45,102	100.0%	+0.4%	Current liabilities +529
Total Current Liabilities	12,147	27.0%	12,677	28.1%	+4.4%	<ul><li>Advances received (372)</li><li>Accrued income taxes (281)</li></ul>
Advances Received	6,464	14.4%	6,091	13.5%	(5.8%)	· Accounts payable (374)
Total Non-current Liabilities	7,517	16.7%	7,669	17.0%	+2.0%	Net Assets (499)
Total Liabilities	19,664	43.8%	20,347	45.1%	+3.5%	<ul><li>Retained earnings (664)</li><li>Beginning adjustment (1,072)</li></ul>
Total Net Assets	25,255	56.2%	24,755	54.9%	(2.0%)	Accounting Standard for Revenue     Recognition
Retained Earnings	19,075	42.5%	18,410	40.8%	(3.5%)	(Net income +857) (Cash dividends paid (449))
Total Liabilities and Net Assets	44,919	100.0%	45,102	100.0%	+0.4%	

# **Consolidated Statements of Cash Flows**



		As of September 30, 2020	As of September 30, 2021	Major Factors behind YoY Change
	Net cash provided by (used in) operating activities	206	550	Not each analided by (used in)
	Net cash provided by (used in) investing activities	(329)	(649)	Net cash provided by (used in) operating activities +343 · Income before income taxes +1,921 · Advances received (1,719) · Income taxes paid (468)
Free cash flow		(122)	(99)	Decrease (increase) in notes and accounts receivable trade (201)
Net cash provided by (used in) financing activities		2,547	(464)	Net cash provided by (used in) investing activities (320) • Purchase of property, plant and equipment +49
Cash and cash equivalents at the beginning of period		16,736	18,984	<ul> <li>Purchase of intangible assets +24</li> <li>Long-term loans receivable (150)</li> <li>Proceeds from withdrawal of time deposits (210)</li> </ul>
Cash and cash equivalents at the end of period		19,139	18,461	Net cash provided by (used in) financing activities (3,012)  · Short-term borrowings (3,000)
Net increase (decrease) in cash and cash equivalents		2,402	(523)	Short-term borrowings (3,000)